

## Volenski, Dina

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**From:** helpdesk@stratti.com  
**Sent:** Thursday, June 20, 2019 5:17 PM  
**To:** Volenski, Dina  
**Subject:** Your Ticket #1260598 has been resolved and closed

--REPLY above this line to respond--



### Dina Volenski:

Your **Ticket #1260598**. - **Email Search - Washington DC**,

Is now Ticket Resolved

Here are some details of the support ticket for your records.

**Ticket Details:**

[srdetail]

**Solution:**

**Thu 6/20/2019/3:49 PM PDT/ Andrew Ryan (time)-**

I logged into the client's Office 365 and performed a search of their emails and data. Based on the criteria given I had about 140 total results. I called the client and spoke with Dina. She gave me a location on the J: drive to upload the data to. I named the data sensibly and uploaded it. Resolving ticket.

Thank you for your assistance and cooperation. Our goal is to provide you **world-class support**. We would appreciate any feedback on how we are doing.

The Stratti Support Team

You can check the status of your Service Tickets in your company [Support Portal](#).

Stratti Technology | 2080 Talbert Drive | Chico, CA 95928 | (530) 342-8999

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Service Record #1260598  
Summary: Email Search - Washington DC  
Company: Town of Paradise  
Contact: Dina Volenski  
Phone: 530-872-6291 Ext: 102